

FCC Form 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	330843	
<015> Study Area Name	AMHERST TEL CO	
<020> Program Year	2018	
<030> Contact Name: Person USAC should contact with questions about this data	Richard Letto	
<035> Contact Telephone Number: Number of the person identified in data line <030>	7158245529 ext.	
<039> Contact Email Address: Email of the person identified in data line <030>	rletto@tvalleycom.com	
Form Type	54.313 and 54.422	

<010>	Study Area Code	330843
<015>	Study Area Name	AMHERST TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Richard Letto
<035>	Contact Telephone Number - Number of person identified in data line <030>	7158245529 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	rletto@tvalleycom.com

[illegible]

**(300) Unfulfilled Service Request
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	330843
<015>	Study Area Name	AMHERST TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Richard Letto
<035>	Contact Telephone Number - Number of person identified in data line <030>	7158245529 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	rletto@tvalleycom.com

<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

0

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	330843
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<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Richard Letto
<035>	Contact Telephone Number - Number of person identified in data line <030>	7158245529 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	rletto@tvalleycom.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	Study Area Code	330843
<015>	Study Area Name	AMHERST TEL CO
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<035>	Contact Telephone Number - Number of person identified in data line <030>	7158245529 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	r1etto@tvalleycom.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
330843wi510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039>	Contact Email Address - Email Address of person identified in data line <030>	rletto@tvalleycom.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	330843wi610.pdf

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July 2013

[illegible]

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

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<035>	Contact Telephone Number - Number of person identified in data line <030>	7158245529 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	rletto@tvalleycom.com

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes

to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to

- <921> Needs assessment and deployment planning with a focus on Tribal
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not

(1000) Voice and Broadband Service Rate Comparability Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<1000> Voice services rate comparability certification	Yes
<1010> Attach detailed description for voice services rate comparability compliance	330843wi1010.pdf <hr/> Name of Attached Document
<1020> Broadband comparability certification	Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau
<1030> Attach detailed description for broadband comparability compliance	330843wi1030.pdf <hr/> Name of Attached Document

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 khns

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<1210> Terms & Conditions of Voice Telephony Lifeline Plans	<div style="border: 1px solid black; width: 100%; height: 80px; margin-bottom: 5px;"> 330843wil1210.pdf </div> <p style="margin: 0;">Name of Attached Document</p>
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<1220> Link to Public Website	HTTP <div style="border-bottom: 1px solid black; width: 100%; height: 20px;"></div>
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“Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to 6.54.422(a)(2) annual reporting for ETCs receiving low-income support carriers

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<input checked="" type="checkbox"/>	
<1222> Details on the number of minutes provided as part of the plan,	<input checked="" type="checkbox"/>	
<1223> Additional charges for toll calls, and rates for each such plan.	<input checked="" type="checkbox"/>	

(2005) Price Cap Carrier Additional Documentation Data Collection Form <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	<input style="width: 100px; height: 20px;" type="text"/>	
<2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	<input style="width: 100px; height: 20px;" type="text"/>	
<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.	<input style="width: 100px; height: 20px;" type="text"/>	
<2024A> Round 2 Recipient of Incremental Support?	<input style="width: 100px; height: 20px;" type="text"/>	<input style="width: 190px; height: 60px;" type="text"/>
<2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A> Round 2 Recipient of Incremental Support?	<input style="width: 100px; height: 20px;" type="text"/>	<input style="width: 190px; height: 60px;" type="text"/>
<2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)	<input style="width: 100px; height: 20px;" type="text"/>	

(2005) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

**(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	rletto@tvalleycom.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
		Yes - Attach Certification	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	330843wi3010.pdf
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:			
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		<input type="checkbox"/>
If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input checked="" type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input checked="" type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input checked="" type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	330843wi3026.pdf

REDACTED – FOR PUBLIC INSPECTION

REDACTED – FOR PUBLIC INSPECTION

LINES 3027-3034

LINES REDACTED IN ENTIRETY

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039>	Contact Email Address - Email Address of person identified in data line <030>	rletto@tvalleycom.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

<p>4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.</p>	<p>Name of Attached Document Listing Required Information</p> <hr/>
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Broadband Deployment Locations – FCC 14-98 (paragraph 80)

<p>4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.</p>	<p>Name of Attached Document Listing Required Information</p> <hr/>
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<p>4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.</p>	<p>Name of Attached Document Listing Required Information</p> <hr/>
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Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039> Contact Email Address - Email Address of person identified in data line <030>	rletto@tvalleycom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>BKD, LLP</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	BKD, LLP
Name of Reporting Carrier:	AMHERST TEL CO
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 06/27/2017
Printed name of Authorized Officer:	Carl Bohman
Title or position of Authorized Officer:	President
Telephone number of Authorized Officer:	7158245529 ext.
Study Area Code of Reporting Carrier:	330843 Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	AMHERST TEL CO
Name of Authorized Agent Firm:	BKD, LLP
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 06/27/2017
Name of Authorized Agent Employee:	Bob Abrams
Title or position of Authorized Agent or Employee of Agent	Sr. Managing Director
Telephone number of Authorized Agent or Employee of Agent:	6086649110 ext.
Study Area Code of Reporting Carrier:	330843 Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

FCC Form 481 – Line 510 – Service Quality Standards & Consumer Protection Rules

SAC: 330843
State: WI
Name: Amherst Telephone Company

47 CFR §54.313(a)(5) requires an ETC to certify that it complies with applicable voice & broadband service quality standards and consumer protection rules.

Amherst Telephone Company complies with consumer protection requirements applicable to voice and broadband services including those in 47 U.S.C. § 222 protecting the privacy of customer information, and 47 U.S.C. §§ 64.2001-2011 protecting Customer Proprietary Network Information.

Amherst Telephone Company certifies that it complies with all applicable statutory requirement for its class of telecommunications carrier found in the Wisconsin State Statutes (*Wis. Stats. §196, Regulation of Public Utilities*).

Amherst Telephone Company certifies it observes best practices as set forth by the Wisconsin Department of Agriculture, Trade and Consumer Protection (*Wis. Adm. Code Ch. ATC 123*) covering subscription and billing practices, prohibitions of negative option billing, requirements regarding automatic renewals and extensions, and prohibitions of listed misrepresentations to subscribers. The company also complies with state rules on direct marketing, personal and telephone solicitations included in *Wis. Adm. Code Ch. ATC 127*.

Amherst Telephone Company maintains accurate schedules filed with the Public Service Commission of Wisconsin comprising a filed tariff so worded to minimize ambiguity or the possibility of misinterpretation, describing terms and conditions of services, pricing, conditions of establishment and disconnection of services (*Wis. Adm. Code Ch. PSC 165.032*)

FCC Form 481 – Line 610 Ability To Remain Functional In An Emergency Situation

SAC: 330843
State: WI
Name: Amherst Telephone Company

47 CFR §54.313(a)(6) requires an ETC to certify that it is able to function in emergency situation as set forth in 47 CFR §54.202 (a)(2).

Amherst Telephone Company certifies it has complied with, and will continue to comply with applicable requirements regarding its ability to remain functional in an emergency situation as set forth in 47 CFR §54.202 (a)(2) for its continuing provision of voice and data services.

Amherst Telephone Company complies with applicable sections of the Wisconsin Administrative Code, Standards for Telecommunications Service (*Ch. PSC 165.065*) requiring that it “shall make reasonable provision to meet emergencies resulting from national security requirements, failures of lighting or power service, sudden and prolonged increases in traffic, illness of personnel, or from fire, storm, or similar emergencies”.

The company has maintained reasonably adequate provisions for emergency power in response to emergency situations, and has performed weekly tests of its back-up power generation capabilities.

Designated employees are informed as to procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of telecommunications and data services, including rerouting of traffic around damaged facilities and the deployment of emergency power.

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1/1/2017

[illegible]

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(710) Broadband Price Offerings
Data Collection Form

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July 2013

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[illegible]

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(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<810>	Reporting Carrier	Amherst Telephone Company
<811>	Holding Company	Amherst Telephone Company
<812>	Operating Company	Amherst Telephone Company

[illegible]

FCC Form 481, Line 1010: Voice Services Rate Comparability

The company certifies the pricing of voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice issued by the Wireline Competition Bureau and Wireless Telecommunications Bureau.

The company's pricing of fixed voice service, reported on line 703 of this filing, is below the current reasonable comparability benchmark for voice service (\$49.51), as published by the Wireline Competition Bureau, in FCC DA 17-167, released February 14, 2017.

FCC Form 481, Line 1030: Broadband Comparability Compliance

The company certifies it offers a service meeting the Commission's broadband public interest obligations, that is priced no higher than the applicable benchmark announced annually in a public notice issued by the Wireline Competition Bureau (FCC DA 17-167, released February 14, 2017), or is no higher than the non-promotional price charged for a comparable fixed wireline service in urban areas in the states or U.S. Territories where the eligible telecommunications carrier receives support.

FCC Form 481 – Line 1210 Lifeline Service Terms & Conditions

SAC: 330843
State: WI
Name: Amherst Telephone Company

Amherst Telephone Company offers Lifeline service to qualifying subscribers.

- Qualifying subscribers receive monthly Lifeline credits of \$9.25 under the terms and conditions the federal Low Income program as may be modified from time to time in Orders released by the FCC's Wireline Competition Bureau (Bureau), plus credits of \$0.75 under the terms and conditions of the Wisconsin Universal Service Fund.
 - Federal and Wisconsin Lifeline credits require eligible customers to subscribe to either the company's local service offering, or to a qualifying standalone broadband service.
 - The Wisconsin Lifeline Service credit is calculated and applied consistent with *PSC 160.062, Wis. Adm. Code*.
 - Federal and Wisconsin Lifeline credits are limited to one per qualifying household, and for service received from a single provider.
- If a Lifeline benefit is sought via the company's voice offering, the service provided meets these criteria:
 - Number of Local Minutes/Calls Provided: Unlimited local calling.
 - Additional Charges for Toll Calls: Toll calls and services for Lifeline subscribers are available and are billed at carriers' standard rates.
 - Access to repair and emergency services are provided.
 - Access to touch tone capability is provided, in the same manner as for regular customers.
 - No monthly or non-recurring charges for toll blocking features, pursuant to the then current language of *PSC 160.04, Wis. Adm. Code*.

Federal program eligibility for Lifeline service must be confirmed before the credit is issued. All subscribers must be recertified at least once each year, pursuant to rules of the federal Low Income Program.

The company implemented the required changes in the Lifeline program that became effective on December 2, 2016, pursuant to the Bureau's *2016 Lifeline Modernization Order in WC Docket No. 11-42*. These included updated some rules for customer eligibility and recertification, the list of qualifying programs and made adjustments on the portability of the Lifeline benefit

The company was one of the Wisconsin ETCs for which a Temporary Waiver was granted from some of December 2, 2016 changes in provisions of the federal Lifeline program through the Bureau's *Lifeline and Link Up Reform and Modernization Order DA 16-1324*, released December 1, 2016.

The company offers the combined state and federal Lifeline credits subject to both the federal rules and Wisconsin's Temporary Waiver.

Lifeline eligibility requires that income be no higher than 135% of the federal Poverty Guideline level, and/or participation in at one of the following programs, verified at least once each year.

The company offers the Lifeline credit based on the subscriber's participation in the eligible programs included in the federal rules, and any additional programs while permitted under Wisconsin's Temporary Waiver.

The Company's local tariff Terms and Conditions for Lifeline Service in place for the lion's share of 2016 are attached

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

AMHERST TELEPHONE COMPANY

Name of Utility

Exchange ALL

Section No. 4

Sheet No. 4

Amendment No. 33

EXCHANGE ACCESS SERVICES

LIFELINE SERVICE

A. DESCRIPTION

1. Lifeline Service is a residence service offering that provides a discounted monthly rate to customers who qualify for low income assistance programs as defined in s. PSC 160.02(8), Wis Adm. Code.
2. Lifeline Service provides a monthly discount to eligible residence customers that have a network access line (including Extended Area Service), touch-tone service, 911 Service (billed on the customer's telephone bill), and the End User Common Line Charge (EUCL). If the customer has measured service, 120 local calls are provided. Extended Community Calling (ECC) Service is not included in Lifeline Service.
3. Lifeline Service monthly rates for residence customers are established according to s. PSC 160.062(1), (2) and (3), Wis Adm. Code.

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B. REGULATIONS

1. Lifeline Service is only available for residence customers with a single line network access line in their principle place of residence.
2. Lifeline Service is not available to customers who are dependents for federal income tax purposes as defined in 26 USC 152 (1986), unless the customer is more than 60 years old.
3. Lifeline Service customers must complete and remit any required query authorization forms requested by the Company or forfeit eligibility for Lifeline Service.
4. Eligibility for Lifeline Service must be verified by the Company by finding the Social Security Number and name of the listed customer in active records of the Department of Workforce Development or the Wisconsin Department of Revenue.

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Issued _____ Applicable to bills rendered on and after

JAN 01 1998

PSCW Authorization by order No. _____

Letter JAN 5 1998

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

AMHERST TELEPHONE COMPANY

Name of Utility

Exchange ALL

Section No. 4

Sheet No. 5

Amendment No.

EXCHANGE ACCESS SERVICES

LIFELINE SERVICE (Cont'd)

B REGULATIONS (Cont'd)

5. Reconfirmation of Eligibility for Lifeline Service

- a. Reconfirmation of eligibility for Lifeline Service will be done at least once each year.
- b. If a customer cannot reconfirm eligibility for Lifeline Service, eligibility will continue until the next bill date following failure to meet the eligibility requirements.
- c. When the Low Income Household Energy Assistance Program is one of the customer's qualifying low income assistance programs, the eligibility for Lifeline Service shall continue until the bill date in the next December following the close of the heating season. At that time, if eligibility cannot be re-verified by the Company Lifeline Service will be removed from the customers bill.
- d. When the Wisconsin Homestead Tax Credit is one of the customer's qualifying low income assistance programs, the eligibility for Lifeline Service shall continue until the bill date in the next June following the end of the tax year. At that time, if eligibility cannot be re-verified by the Company Lifeline Service will be removed from the customers bill.
- e. Eligibility confirmation through receipt of the Wisconsin Homestead Tax Credit will not become effective until the date set by the Commission upon its acknowledgment that an acceptable data base query process is be in place.

Issued _____ Applicable to bills rendered on and after _____

PSCW Authorization by order No. _____

Letter OCT 29 1997

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

AMHERST TELEPHONE COMPANY

Name of Utility

Exchange ALL

Section No. 4

Sheet No. 6

Amendment No. 71

EXCHANGE ACCESS SERVICES

LIFELINE SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

6. Lifeline Service will appear as a credit or rate reduction on the customer's bill on the next date following the date the customer applied for Lifeline Service. When the customer's eligibility precedes the previous bill, credit will also be given on one month's prior bill.
7. A Lifeline Service customer cannot be disconnected for the non-payment of toll charges.
8. If Call Blocking Service is available and the customer has elected Call Blocking Service, a Service Deposit cannot be collected to establish Lifeline Service. If Call Blocking Service is not available, the Company may require a Service Deposit to establish Lifeline Service.

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Issued 12-14-01 Applicable to bills rendered on and after 1-1-02

PSCW Authorization by order No. _____

Letter JAN - 4 2002

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

AMHERST TELEPHONE COMPANY

Name of Utility

Exchange ALL

Section No. 4

Sheet No. 6.1

Amendment No. 7 5

EXCHANGE ACCESS SERVICES

LIFELINE SERVICE (Cont'd)

C. RATES AND CHARGES

The applicable monthly rate for Lifeline Service is determined by the sum of the rates for the services specified in 1. following and applying a credit based on the sum of the credits as specified in 2. following.

1. Lifeline Service

Residence Network Access Line (including EAS) at the rate specified elsewhere in this tariff.

Touch Calling Service (if applicable) at the rate specified elsewhere in this tariff.

911 Service (if billed on the Customer's telephone number) at the rate specified elsewhere in this tariff.

End User Common Line (EUCL) Charge.

2. Lifeline Service Credits

End User Common Line Charge (EUCL) as specified in the NECA Tariff.

Federal Lifeline support credit as specified by the Federal Communications Commission (FCC) for Universal Service Support for Low-Income Consumers.

State Lifeline support credit as specified by the Public Service Commission of Wisconsin in Wis. Admin. Code PSC 160.062.

3. Lifeline Service monthly credit

The Lifeline Service monthly credit is \$10.00.

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Issued 7-1-03 Applicable to bills rendered on and after 7-1-03

PSCW Authorization by order No. JUL 15 2003

Letter

FCC Form 481, Line 3010b: Certification of Public Interest Obligations

The Company certifies that it is progressing to provide upon a reasonable request, broadband services at actual speeds of 10Mbps downstream/1Mbps upstream, with latency suitable for real-time applications including VoIP and usage capacity that is reasonably comparable to reasonably comparable offerings in urban areas, and that requests for such service are met within a reasonable amount of time.

REDACTED – FOR PUBLIC INSPECTION

REDACTED – FOR PUBLIC INSPECTION

ATTACHMENT - LINE 3026

ATTACHMENT REDACTED IN ENTIRETY